**Comparison Matrix - Blackboard Collaborate Ultra and Zoom**

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| --- | --- | --- | --- |
|  | Blackboard Collaborate Ultra | Zoom Faculty | Zoom Students |
|  | Blackboard Collaborate Ultra is web conferencing tool available in all myMason Blackboard Courses and Organizations.  [Learn more](https://its.gmu.edu/service/blackboard-collaborate-ultra/) | Zoom is a cloud-based web conferencing tool available at [gmu.zoom.us/signin](https://gmu.zoom.us/signin). Faculty are granted a Pro Zoom account for meetings up to 24 hours in length.  [Learn more](https://its.gmu.edu/service/zoom/) | Zoom is a cloud-based web conferencing tool available at [gmu.zoom.us/signin](https://gmu.zoom.us/signin). Students are granted a Basic Zoom account for meetings up to 40 minutes in length.  [Learn more](https://its.gmu.edu/service/zoom/) |
| Common Features | **Blackboard Collaborate Ultra** | **Zoom Faculty** | **Zoom Students** |
| Share Screen | ✔ | ✔ | ✔ |
| Web Chat | ✔ | ✔ | ✔ |
| Record Meetings (Cloud) | ✔ | ✔ | ✔ |
| Call-in Option / Audio Conferencing | ✔ | ✔ | ✔ |
| Polling | ✔ | ✔ | ✔ |
| Can play video/audio from host device | ✔ | ✔ | ✔ |
| Meeting Reactions | ✔ | ✔ | ✔ |
| Nonverbal Feedback (raise hands) | ✔ | ✔ | ✔ |
| Annotation | ✔ | ✔ | ✔ |
| GMU-TV Integration Available | ✔ | ✔ | ✔ |
| Meeting Reports | ✔ | ✔ | ✔ |
| Key Differences | **Blackboard Collaborate Ultra** | **Zoom Faculty** | **Zoom Students** |
| Meeting Capacity | 250 | 300 | 100 |
| Breakout Room Quantity Per Session | 99 | 50 | 50 |
| Video Tiles | 6 | 49 | 25 |
| File Share | ✖️ | ✔ | ✔ |
| Transcriptions in Recording (Cloud) | ✖️ | ✔ | ✔ |
| Whiteboard | ✔ | ✔ Advanced Features | ✔ Advanced Features |
| Limit - Simultaneous Meetings Per Person | Unlimited | 1 | 1 |
| Live Closed Captioning | Can assign someone to manage live closed captioning | Can assign a person or  Use 3rd party tool: Otter | Can assign a person or  Use 3rd party tool: Otter |
| Download Required (Plugin or Application) | ✖️ | ✔ | ✔ |
| Waiting Room/Lobby | ✖️ | ✔ | ✔ |
| Registration | ✖️ | ✔ | ✖️ |
| Virtual Backgrounds ([Zoom Virtual Backgrounds](https://its.gmu.edu/knowledge-base/zoom-virtual-backgrounds/)) | ✖️ | ✔ | ✔ |
| Use Cases | **Blackboard Collaborate Ultra** | **Zoom Faculty** | **Zoom Students** |
| Teach my course on-line where some or all students are in a separate location | ✔ Preferred | ✔ | ✔ |
| Bring a remote guest speaker into my classroom on campus | ✔ | ✔ Preferred | ✔ Preferred |
| Offer virtual office hours for my students | ✔ | ✔ Preferred | ✔ Preferred |
| Teach a hybrid course that includes some students in the classroom and some on-line | ✔ Preferred | ✔ | ✔ |
| Have my students work together on group projects with a shared space | ✔ | ✔ Preferred | ✔ Preferred |
| Work with other students on group projects remotely | ✖️ | ✔ | ✔ |
| Have a Video chat with a friend or group of friends | ✖️ | ✔ | ✔ |
| Work remotely and still meet with my co-workers as if in person | ✖️ | ✔ | ✔ |
| Share information about a project or activity and collaborate with my coworkers either within or across departments | ✖️ | ✔ | ✔ |
| Conduct a meeting where people can join in from their desk (e.g., Budget Forum) and I connect from a single room or my office | ✖️ | ✔ | ✔ |
| Use a camera to talk to unknown parties | ✖️ | ✔ | ✔ |